

Integrated Management System Manual MAN.01

4. Quality Policy



Quality Policy

At **QB Interiors**, Quality is an integral part of our Corporate Business Principles. Our company strives to achieve sustainable growth through consistently satisfying the diverse needs and expectations of our clients. **QB Interiors** is committed to the effective implementation of the Quality Management System (QMS) in compliance with ISO 9001 Standard.

To achieve this objective, we will:

- Provide services that meet or exceed the standards prescribed in relevant agreements, contracts, codes, and statutory obligations.
- Deliver added value to our clients by identifying, monitoring, and responding to their needs, expectations, and levels of satisfaction.
- Set measurable targets and seek to continually improve the delivery of our services.
- Continually review and improve the effectiveness of the Management System.
- In providing quality services, we will embrace new ideas, technology, and innovation. We will strive for continuous improvement, setting new benchmarks to maintain our strong reputation within the industry.
- Deliver our projects on time, on budget, and meet or exceed client expectations.
- Ensure our suppliers, contractors and visitors operate in accordance with this policy.

Signature

Justin Bisset (Director)

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